

# How To Get Found Online: SEO For Local Business

*02/20/2025*



**SHAWN LIVENGOOD**  
— Consulting —

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01

# Introduction

Why we're here today

# About Shawn Livengood

- Digital marketing professional for 16+ years
- Subject matter expert in SEO, SEM, web analytics and user experience
- Based on the Oregon Coast
- Learn more at [www.shawnlivengood.com](http://www.shawnlivengood.com)



## What Is SEO?

“SEO—short for search engine optimization—is about helping search engines understand your content, and helping users find your site and make a decision about whether they should visit your site through a search engine.”

- **Google SEO Starter Guide**

# Why Does SEO Matter For Local Businesses?



76% of people who conduct a local search on their smartphone visit a business within 24 hours (source: Google)



28% of these searches result in a purchase (source: Google)



Greater visibility in search results = more customers = more \$\$\$

02

# The Search Landscape

What is search?

# Easy question, right?

The Google logo is centered at the top of the page. It consists of the word "Google" in its signature multi-colored font: 'G' is blue, 'o' is red, 'o' is yellow, 'g' is blue, 'l' is green, and 'e' is red.A white search bar with rounded ends is positioned below the logo. On the left side, there is a magnifying glass icon followed by a vertical line. On the right side, there are two icons: a microphone and a camera.

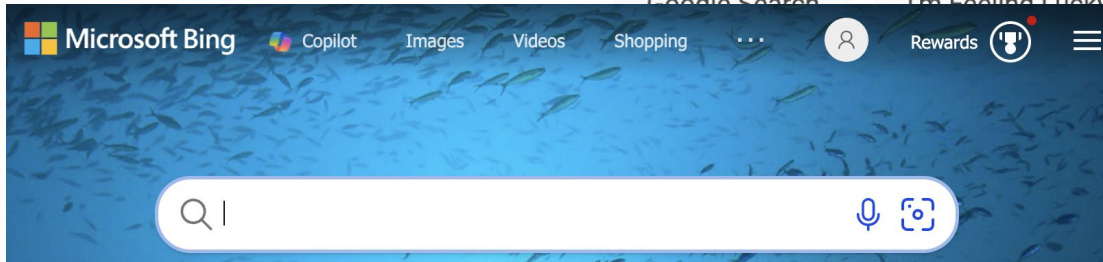
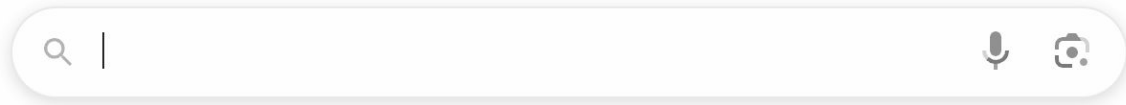
Google Search

I'm Feeling Lucky



# Easy question, right?

# Google



# Easy question, right?



Search



|



Microsoft Bing

Copilot

Images

Videos

Shopping



Rewards



Q |



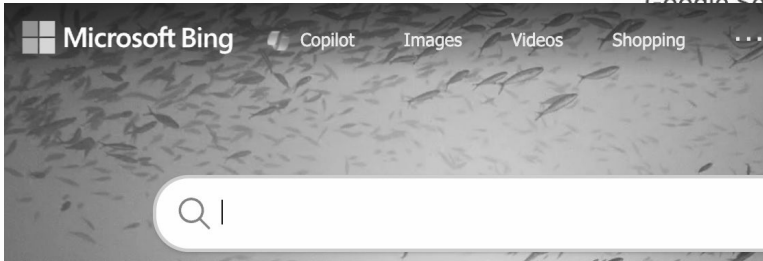
# Easy question, right?



Search



Search Facebook



## Search

Search





# Search Is **EVERYWHERE**

You never know where your customers will find you, so be prepared to meet them where they're at.



Search is about connecting people to the information and services they need, *at the precise moment they need them.*

03

# How To Do SEO

A three-phase approach

# The Three-Phase Approach To SEO



## Tech

*Technical SEO*

Does your site work? Can users and crawlers read it?



## Text

*SEO Content*

Does your site have good content? Is the content relevant?



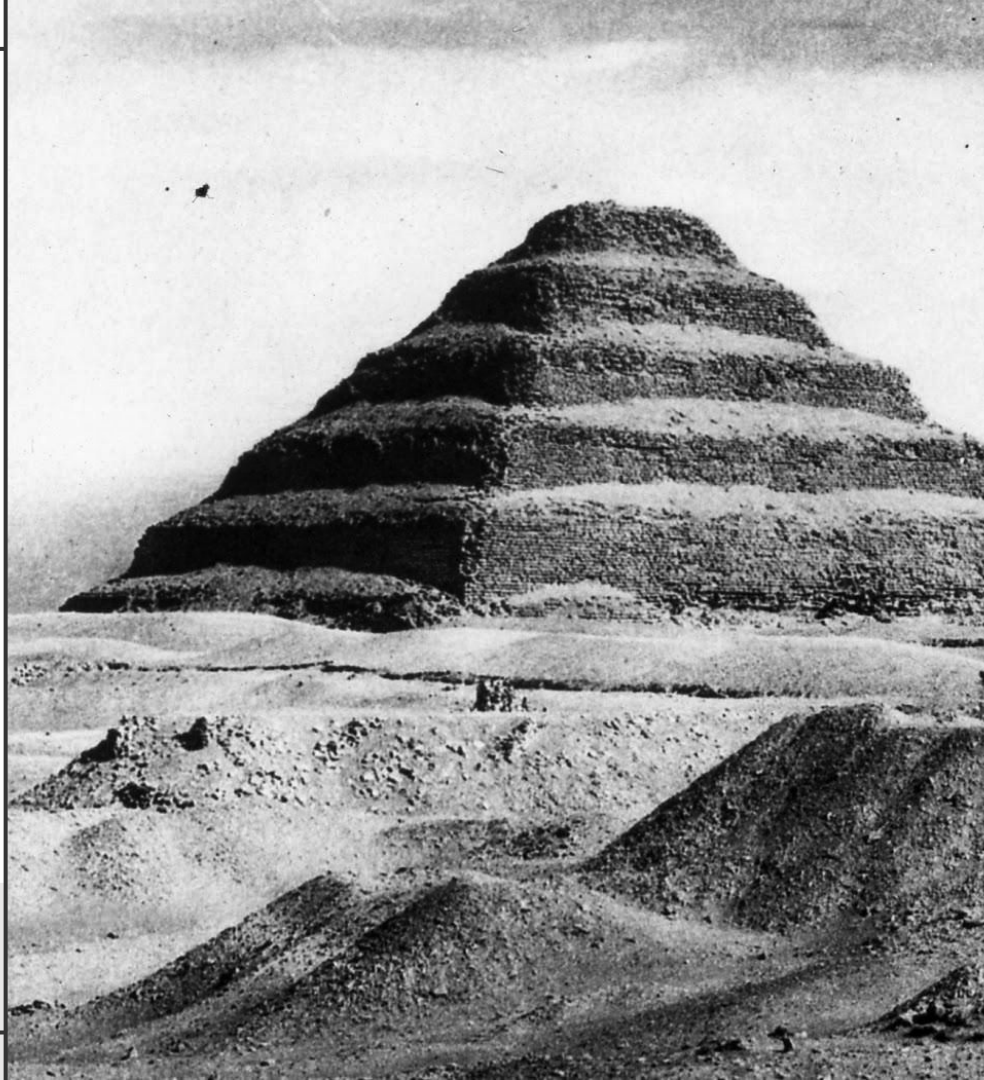
## Tell

*Website Promotion*

Does your site have links to it? Do people know about your site?

# Take It Step By Step

- Each phase builds off of the previous one.
- You'll get better results if you complete the work of the previous phase before you move on to the next one.
- **Don't worry about being perfect if it delays you from being good.**





# Phase 1: Tech

Phase 1 is all about making sure that your site works correctly so that people can use it and search engine bots can crawl it.

## Phase 1 Elements:

**Robots.txt** - tells search engine crawlers which pages to crawl.

**Sitemap file** - XML file that is a list of all the pages on your site. Search engines use this as an inventory.

**Fix site errors** - fix broken links by setting up 301 redirects.

**Improve site load speed** - faster loading times = more engaged users.

**Internal linking** - internal links on your site improve indexing and shows search engines which pages are most important on your site.

## Phase 1 Checklist:

- Robots.txt file
- Complete sitemap
- Correct any 404 errors with 301 redirects
- Improve site load speed
- Have a logical internal linking structure and navigation hierarchy

# Phase 1: Tech

## Phase 1 Resources:

### How To Make A Robots.txt File:

<https://developers.google.com/search/docs/crawling-indexing/robots/create-robots-txt>

### How To Make A Sitemap:

<https://developers.google.com/search/docs/crawling-indexing/sitemaps/build-sitemap>

### 301 Redirect Guide:

<https://www.semrush.com/blog/301-redirects/>

### Identify Issues That Are Slowing Your Site Load Times:

<https://pagespeed.web.dev/>

# Phase 2: Text

Phase 2 is all about optimizing site content to show relevance signals to users and search engine bots.

**Title Tags** - Include 1-2 target keywords that are relevant to the page and your business. Keep it under 60 characters for maximum visibility in search results

**Meta Descriptions** - Doesn't affect ranking, but can affect click-through rate. Appears below link in search results. Signal to users that they will find what they are looking for. 160 character limit.

**Page Content** - Should be relevant, useful, and engaging. Look at top results and think about what you can do better.

**This phase matters for your social media as well! Don't forget to use keywords in your posts, bios, and captions.**

## Phase 2 Checklist:

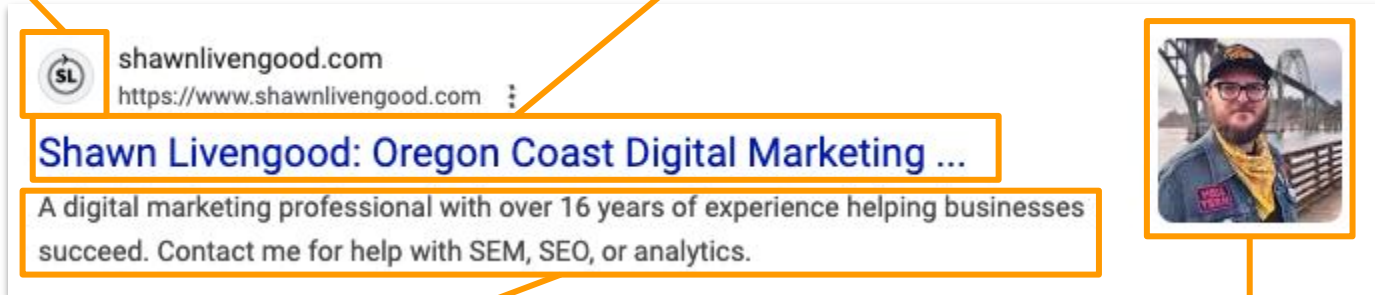
- Title tags contain target keywords
- Meta descriptions contain keywords and call to action
- Page content is relevant, useful, and engaging
- Page content uses a variety of text, image, and video elements
- Content is 10x better than competitors

# Phase 2: Text

## Anatomy Of A Search Result

Favicon

Title Tag



Meta Description

Featured Image

# Phase 3: Tell

Phase 3 is all about getting visibility for your website and your business by spreading the word.

**External links** to your site (also known as **backlinks**) are a powerful ranking signal that helps your website move up in search results. A few things to know:

- Quality is better than quantity in the world of links.
- It's better to get a small amount of links from reputable, high-quality websites than a lot of links from low-quality websites.
- Links from sites that are relevant to your business are best. For example, a local realtor will benefit more from a link from a mortgage broker than from a coffee shop.
- Links from other local businesses provide location signals, improving your results in local searches for that area.

## Phase 3 Checklist:

- ❑ Link to your site from any other sites and social media profiles you own
- ❑ Get links from partnerships, memberships, and clients
- ❑ Do something notable and get links from news sites
- ❑ Sponsor events and groups to get links

# Phase 3: Tell

## Quality Backlink Examples



**SHAWN  
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Marketing, Sales, Advertising, Business Consultant, Business Services

 389 S. Drift Creek Rd., Lincoln City, OR 97367

 (214) 460-3328

 [Visit Website](#)



*Chamber Directory Listing*

*"Shawn's Report Card helped us pinpoint the areas where we could grow and improve. His SEO expertise not only boosted our visibility but also gave us actionable strategies to help our local businesses thrive online."*

*Rachel Porter - [West Seattle Chamber of Commerce](#)*

*Client Testimonial*

# The Three-Phase SEO Approach: Wrap Up

## Phase 1: Tech

Fix technical and structural issues on your site.

## Phase 2: Text

Optimize your content for relevance and quality.

## Phase 3: Tell

Spread the word about your site.

04

# Local Listing Optimization

Optimizing your business listings



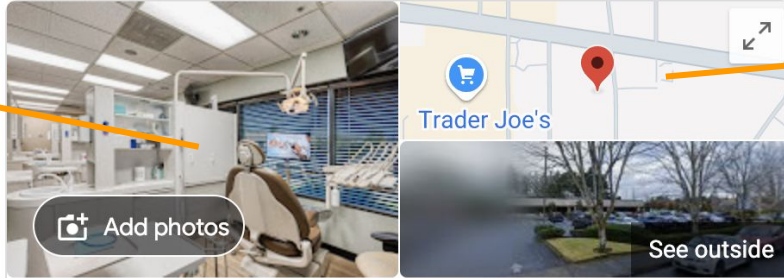
# Local Listings Matter

- Local business listings feature prominently in local search results.
- They are the fastest way for customers to find out critical business information like contact info and opening hours.
- Reviews on listings make a huge difference for converting a searcher into a customer.



# Anatomy Of A Local Listing

Photos



Location

Business Name


Dr. Jared Bowyer DDS

Reviews

4.9 ★★★★★ 351 Google reviews

Dental implants provider in Vancouver, Washington

Business Category

 You manage this Business Profile 

Business Information

**Address:** 300 SE 120th Ave #700, Vancouver, WA 98683

**Hours:** Closed · Opens 7:30 AM Mon ▾

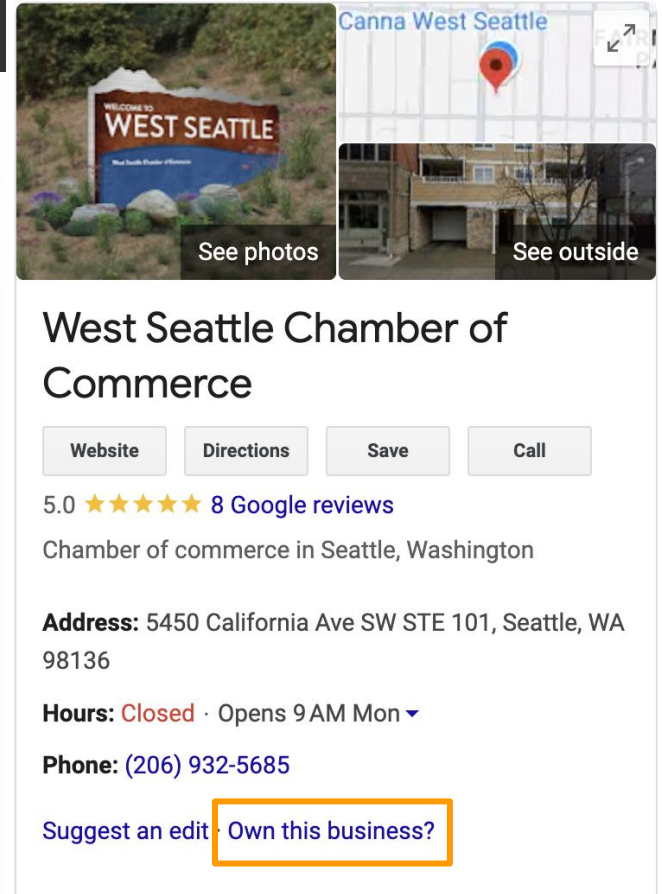
**Phone:** (360) 253-2640

**Products and Services:** [drbowyer.com](http://drbowyer.com)

Links

# Verifying Your Listing

- Before you can optimize your listing, you need to claim it.
- Go to <http://business.google.com/add> or Google your business and click the “Own this business?” link in the listing.
- You’ll need to verify that you own the business by doing a video recording, phone call, or email.
- Once your business ownership is verified, you can make edits to the profile.



The screenshot shows a Google Business listing for the West Seattle Chamber of Commerce. At the top, there are two images: a 'WELCOME TO WEST SEATTLE' sign and a map of Canna West Seattle. Below the images are buttons for 'See photos' and 'See outside'. The main title is 'West Seattle Chamber of Commerce'. Below the title are buttons for 'Website', 'Directions', 'Save', and 'Call'. The listing has a 5.0 star rating from 8 Google reviews. The address is 5450 California Ave SW STE 101, Seattle, WA 98136. The hours are listed as 'Closed' with a dropdown arrow indicating it opens at 9 AM on Mondays. The phone number is (206) 932-5685. At the bottom, there are two links: 'Suggest an edit' and 'Own this business?', with the latter highlighted by an orange box.

See photos

See outside

## West Seattle Chamber of Commerce

Website Directions Save Call

5.0 ★★★★★ 8 Google reviews

Chamber of commerce in Seattle, Washington

**Address:** 5450 California Ave SW STE 101, Seattle, WA 98136

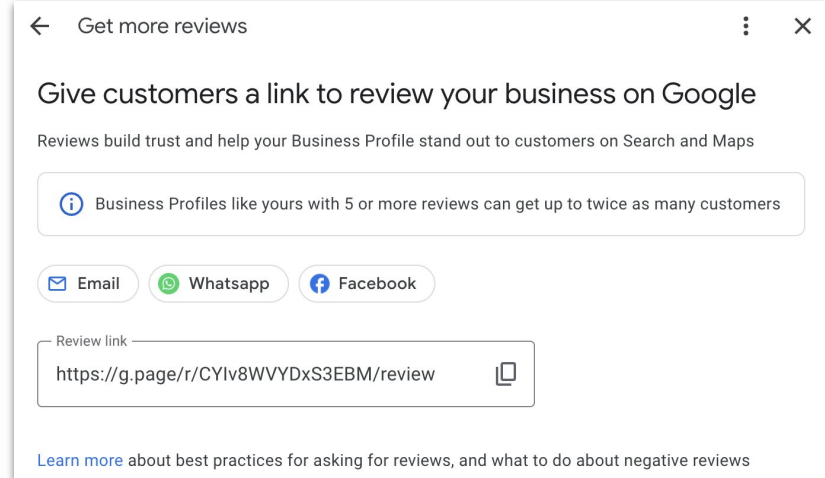
**Hours:** Closed · Opens 9 AM Mon ▾

**Phone:** (206) 932-5685

Suggest an edit **Own this business?**

# Optimizing Your Profile

- Make sure all of the essential data (address, phone number, hours, and website) are complete and correct.
- Choose a primary business category that is the best fit for your business. Choose secondary categories that are also relevant.
- Add keywords about your products and services in your description and services sections.
- Fill out all the fields that are applicable to your business.
- **GET REVIEWS!!!**

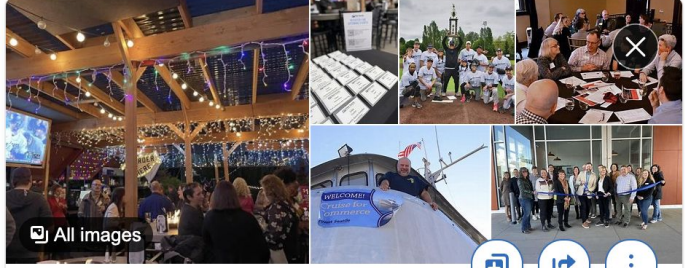


**Pro Tip:** Add a Google Review link to your follow-up communication to customers, and ask for a review.

# Other Business Listings

- **Apple Maps** - <https://businessconnect.apple.com/>
- **Bing Places** - <https://www.bingplaces.com/>
- **Yelp** - <https://biz.yelp.com/claim>
- **Chamber of Commerce member listings**
- **Industry-specific directories (i.e. Healthgrades, Google Partners)** - varies by industry

**Pro Tip:** Claim your free listing on Yelp, but don't pay for their advertising. They inflate their traffic numbers in reporting and will withhold positive reviews that you earned unless you pay them.



All images

## West Seattle Chamber of Commerce

✓

Chambers of commerce in Seattle, WA

[Directions](#) [Nearby](#)

📍 5450 California Ave SW Ste 101, Seattle, WA 98136

📞 (206) 932-5685

🌐 [wschamber.com](http://wschamber.com)

🕒 **Closes in 2 mins** ▼

[Suggest an edit](#) · [Manage this business](#)

05

# SEO Tools

Free tools for SEO analysis



# Recommended Tools

- **Google Search Console** shows how Google reads your site and provides performance reports. 100% free.
- **Screaming Frog** is a crawl tool that scrapes all of your site data for easy analysis. Free for up to 500 URLs.
- **SEMRush** is a powerful SEO tracking tool with a free tier that's good enough for most small businesses.
- **Ahrefs** is another great SEO tool with a site audit feature in the free version.



06

# Conclusion

Wrapping it up



# Wrapping It Up

- Good SEO can directly lead to more customers for your local business.
- Search is everywhere - meet your customers where they are at.
- **Tech** - Make sure your website works.
- **Text** - Optimize your website content.
- **Tell** - Get the word out!
- Local business listings are a huge part of local search visibility - claim and optimize them!
- Positive reviews are perhaps the best way to get better visibility in local search results.

# Find ME On The Internet

**Website:** [www.shawnlivengood.com](http://www.shawnlivengood.com)

**Email:** [shawn@shawnlivengood.com](mailto:shawn@shawnlivengood.com)

**LinkedIn:** <https://www.linkedin.com/in/slivengood/>

**Download a copy of this presentation:** <https://www.shawnlivengood.com/presentations/>



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[shawnlivengood.com/reportcard](http://shawnlivengood.com/reportcard)

**Obligatory plug for my  
West Seattle Chamber  
Member Deal!**

07

# Q&A

Question and answer time

# Thanks!

Do you have any questions?

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